

CHINA ZHESHANG BANK CO., LTD.

浙商銀行股份有限公司

(A joint-stock company incorporated in the People's Republic of China with limited liability) (於中華人民共和國註冊成立的股份有限公司) (Stock Code 股份代號: 2016)

15 March 2024

Dear registered H shareholder(s),

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, China Zheshang Bank Co., Ltd. (the "Company") is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Company at www.czbank.com/ and the HKEXnews website at www.hkexnews.hk/ in place of printed copies. The Company will send the Actionable Corporate Communications (Note) to its registered H shareholders individually in electronic form by email.

Solicitation of electronic contact details

To ensure timely receipt of the Actionable Corporate Communications (Note), the Company recommends you to provide your email address by scanning your personalized QR code printed on the reply form on the reverse side (the "**Reply Form**"). Alternatively, you may sign and return the Reply Form to the Company's H share registrar (the "**H Share Registrar**"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

If the Company does not receive a functional email address in your reply, until such time that the functional email address is provided to the H Share Registrar, the Company will send you the Actionable Corporate Communications (Note) in printed form in the future.

It is your responsibility to provide email address that is functional. If the Company does not possess your email address or the email address provided is not functional, the Company will act according to the above arrangements. The Company will be considered to have complied with the Listing Rules if it sends Actionable Corporate Communications to the email address provided by you without receiving any "non-delivery message".

If you want to receive the Corporate Communications in printed form, please complete and return the Reply Form to the H Share Registrar or send an email to czbank.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852)2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Monday to Friday, excluding Hong Kong public holidays.

Yours faithfully, By order of the Board China Zheshang Bank Co., Ltd. Lu Jianqiang

Note: Actionable Corporate Communication is any corporate communication that seeks instructions from issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder.

各位登記 H 股股東:

以電子方式發布公司通訊之安排

根據自 2023 年 12 月 31 日起生效的擴大無紙化上市機制及以電子方式發布公司通訊規定下的香港聯合交易所有限公司證券上市規則(「上市規則」)第 2.07A 條,浙商銀行股份有限公司(「公司」)謹此通知 閣下,公司已採用以電子方式發布公司通訊(「公司通訊」),該公司通訊是指公司已發布或將予發布以供其任何證券持有人或投資大衆參照或採取行動的任何文件,包括但不限於(a) 董事報告、其年度帳目以及審計報告副本以及(如適用)其財務摘要報告; (b) 中期報告及(如適用)其中期報告摘要; (c) 會議通告; (d) 上市文件; (e) 通函;及 (f) 代表委任表格。

請注意,所有未來公司通訊的英文版和中文版將在公司網站 www.czbank.com/和披露易網站 www.hkexnews.hk/上提供,以代替印刷本。 公司將以電子方式(通過電子郵件)向登記 H 股股東個別地發送可供採取行動的公司通訊 (http://www.hkexnews.hk/上提供,以代替印刷本。 公司將以電子方式(通過電子郵件)向登記 H 股股東個別地發送可供採取行動的公司通訊 (http://www.hkexnews.hk/上提供,以代替印刷本。 公司將以電子

徵集電子聯絡資料

為確保及時收到可供採取行動的公司通訊^(解註),公司建議 閣下透過掃描本函背頁之回條(「**回條**」)上列印的 閣下專屬二維碼提供 閣下的電子郵件地址。 或者, 閣下亦可以簽署回條並交回公司的 H 股股份過戶登記處(「H 股股份過戶處」)香港中央證券登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓。

如果公司沒有收到 閣下有效的電子郵件地址,公司未來將以印刷本形式向 閣下發送可供採取行動的公司通訊《^{M性》},直至 H 股股份過戶處收到 閣 下有效的電子郵件地址。

閣下有責任提供有效的電子郵箱地址。假若公司沒有收到 閣下的電子郵箱地址或 閣下所提供的電子郵箱地址無法使用,公司將按照上述安排 行事。如果公司發送可供採取行動的公司通訊到 閣下提供的電子郵箱地址而未收到任何「未送達信息」,則公司將被視為已遵守上市規則。

若 閣下希望收取公司通訊之印刷版,請填妥回條並交回 H 股股份過戶處,或發送電子郵件至 czbank.ecom@computershare.com.hk,並註明 閣下的姓名、地址以及收取公司通訊印刷版的要求。請注意,收取未來公司通訊印刷版之指示由收悉 閣下指示日期起計一年內有效,此後將過期。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電H股股份過戶處(852)28628688查詢。

承董事會命 **浙商銀行股份有限公司** *董事長* **陸建強** 謹啟

2024年3月15日

CZBH

Personalized QR Code 專屬二維碼

REPLY	FORM	回條
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Computershare Hong Kong Investor Services Limited (The "H Share Registrar")

17M Floor, Hopewell Centre

183 Queen's Road East, Wan Chai, Hong Kong

致: 香港中央證券登記有限公司 (「H 股股份過戶處」) 香港灣仔皇后大道東 183 號

合和中心 17M 樓

(Please **choose ONLY ONE** of the options below) (請從以下選項中**只選擇其中一項**)

Option 1: Provide email address for receipt of future Actionable Corporate

Communications(Note 3) of the Company via electronic dissemination by scanning

personalized QR code

選項1:

掃描專屬二維碼提供電子郵件地址,以接收公司通過電子方式

發布的可供採取行動的未來公司通訊(附註3)

Returning this Reply Form is **NOT required** if Option 1 is chosen.

如選擇了選項 1,無須交回本回條。

Option 2: I/we hereby provide my/our email address in writing for receipt of future Actionable Corporate Communications (Note 3) of the following listed company (the "Company") via electronic dissemination 選項 2: 本人/吾等現書面提供本人/吾等的電子郵件地址・以收取以下上市公司(「公司」)通過電子方式發布的可供採取行動的未來公司通訊 (問註3)			
Name of securities holder(s) 證券持有人姓名:	Name of the listed company 上 China Zheshang Bank Co 浙商銀行股份有限公司		
Email address 電郵地址: (Note 3 / 附註3)			
Option 3:			
Signature(s): ^(Note 1) 簽名: ^(附註 1)	Contact number: 聯絡電話號碼:	Date: 日期:	

Notes BHAT.

- Notes max:
 1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 講演差填妥 關下之所資資料,如屬聯名設東,則本回條須由所有聯名股東聯合簽署,方為有效。
 2. Any Reply Form with no signature or otherwise incorrectly completed will be void.
 任何回條若未有簽署或在其他方面填寫不正確,則本回條將會作廢。

- 可通訊*
 4. If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered.
 如 蘭下通過二雄語、電影、回線及人或其他方式提供多於一個的電子影件地址,另一個下最後提供的電子影件地址將畫被用於登記。
 5. If you mark '♥'' in the box in Option 3, no email address will be registered and only Corporate Communications* in printed form will be received.
 如 圖下在護頂 3 方格內劃上 '✔',號、將不會有電子郵件地址被登記、將只收到公司通訊*的印刷版。
 6. For the avoidance of doubt, the Company does not accept any other instructions given on this Reply Form.
 為免存髮、在本回緣上的任何額外指示、公司將不予處理。

Unless atherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.
除茅子海亚明 《公司通讯》,指《公司是李阳报》,我们是《公司集》,以下,

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

個人資料聲明

"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

本聲明中所指的 "個人資料」與香港法例第 486 章 《個人資料(私隱)條例》(「《私隱條例》」)中 "個人資料」的涵義相同。"
Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form.

属下於本口傳杯證供的風人資料新用於(包括但不限於) 海關公司以電子方式發布公司通訊及就 閣下持有的公司證券有關的其他事宜上與 閣下聯絡。閣下是自顧向本公司提供個人資料。若閣下未能提供足夠資料。本公司可能無法為定閣下在本回條上所述的指示及/或要求。
Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the H Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.

公司司就任任何所規即的用用途或任任例规定的所是使用例是的情质下。將 閣下的個人資料技能或特殊企会公司的附屬公司、H 股股份過戶處、及/或其他公司或團體・並將在適當期間保留該等個人資料作核實及紀錄用途。
You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data will be writing, by mail to the Hong Kong Privacy Officer of the H Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email at PrivacyOfficer® (和屬條例) 两條文會規及成修改 閣下的個人資料、任何該等查閱及成修改個人資料的要求均須以書面方式都寄至 H 股股份過戶處(地址為香港灣仔皇后大道東 183 號合和中心 17M 樓)向香港標

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us No postage is necessary if posted in Hong Kong.

當 閣下寄回此回條時・請將郵寄標籤剪貼於信封上 如在本港投寄・ 閣下無需支付郵費或貼上郵票。